



Cohoes City Services During COVID-19 Outbreak

as of March 20, 2020

City Hall Contact Information: 518-233-2119 | info@ci.cohoes.ny.us | www.Cohoes.com

Police: The Police Department is responding to all emergency calls 24 hours a day. Call 911. Though the Police Department Building is closed to the public except under urgent circumstances, Police services continue.

Fire & EMS: The Fire Department is responding to all fire and emergency medical calls. Call 911. All fire houses are closed to the public. No administrative requests will be accepted until further notice.

Public Works: Trash pickup, recycling pickup, and water filtration services are continuing uninterrupted. Large trash pickup can be requested and paid for online via the City website here: <https://www.ci.cohoes.ny.us/450/Online-Trash-Collection-Request>

Senior Citizens: Seniors in need of services are encouraged to call NY Connects – Albany County to be connected with the appropriate assistance. The phone number for NY Connects-Albany County is: 1-(518) 447-7177, they are open Monday – Friday: 8:30 AM - 4:30 PM, or via email at albanycountynyconnects@albanycounty.com. The Senior Center is closed to the public.

Youth: The [Cohoes City School District](#) is providing “Grab and Go” meals for students weekdays from 11 a.m. to 12:30 p.m. at Cohoes High School, Van Schaick Grade School, and the United Church of Cohoes, and at the following drop-off areas:

- 11:15 a.m. – Manor Sites, drop-off in front of main office 11:30 a.m. – Lionheart, drop-off in centralized parking area
- 11:45 a.m. – Roulier Heights, pick-up in front of laundry room 12:15 p.m. – Saratoga Sites, pick-up in front of laundry room

Learning resources during the school closure can be found here: <https://www.cohoes.org/learning-resources/>

Planning & Building: All meetings of the Planning Board and the Zoning Board of Appeals have been postponed until further notice. For assistance with planning or building call City Hall.

Code Enforcement: Code enforcement is operating on a limited/emergency basis. Essential services, such as new occupancy inspections, will continue until further notice. Questions may be directed to City Hall.

City Clerk: Many services including Death Certificates, Dog License Renewal, and Foil Requests are available on the City of Cohoes website. New dog licenses can be obtained by mail by printing the form on the City website and mailing it to City Hall. Certified copies of Birth, Death, and Marriage Certificates are available by mail, and may be requested by emailing or calling City Hall. The issuing of Marriage licenses, Certificates of Residency, or Hunting and Fishing licenses are suspended until further notice.

Treasurer: Payment of Property Taxes and Water Bills are due on March 31st and may be paid on the City Website <https://ny-cohoes.civicplus.com/451/The-City-of-Cohoes-Online-Payments> or by mail, postmarked by March 31st. In person payments will not be accepted while City Hall remains closed to the public. Residents requesting a final water meter reading may do so via the City of Cohoes website. Please call or e-mail City Hall with any questions or issues.

Community and Economic Development: The office of Community and Economic Development is doing everything in their power to assist businesses during this difficult time. As aid becomes available from the State and Federal Government the office of Community and Economic Development will assist with guiding businesses through the process. Contact the Office of Community and Economic Development via City Hall either by Phone or e-mail.

Common Council: Proceedings of the Common Council will be [available to the public via Go To Meeting](#). Links to the meetings will be [available on the City website](#). Residents wishing to comment can send an email to PublicComment@ci.cohoes.ny.us before 5 pm on the day of the Council meeting, or may speak during the public comment period via “Go To Meeting.”